



ARIZONA CORPORATION COMMISSION

February 13, 2009

BOB STUMP

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments Docket No. WS-03478A-08-0454

Please docket the attached 51 customer comments in response to the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

FEB 1 3 2009

DOCKETED BY

POCKET CONTROL DOCKET COMMISSION

2004 FEB 13 P 4: 03

RECEIVED

WS.03478A.08.0454

ARIZONA CORPORATION COMMISSION **UTILITY COMPLAINT FORM**

Investigator: Reg Lopez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009 - 75813

Date: 2/11/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Mike and Carol

Kammer

Account Name:

Mike and Carol Kammer

Home: (000) 000-0000

Street:

Work:

City:

Yuma

ΑZ

CBR:

State:

Zip:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone:

is: Home



Nature of Complaint:

Received the following e-mailed letter:

February8, 2009

Mike and Carol Kammer

Yuma, Arizona

Phone: 928-345-3785

Name of Utility: Far West Water & Sewer, Inc.

Sewer Rate Increase

Docket No. WS-03478A-08-0454

The Schechert family should have fixed the sewer problem before continuing to add additional developments to the Foothills. I feel they are also trying to get the customer to pay for the lawsuit they lost when someone was killed while working for them. This proposed increase is exorbitant and will price the retired people that enjoy the Foothills out of their homes and RV's. The property will not be worth anything because we won't be able to sell or keep what we no have.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed. *End of Comments*

Date Completed: 2/11/2009

Opinion No. 2009 - 75813

Home

Contact Phone:

Investigator: Reg Lopez Phone: Fax: **Priority: Respond Within Five Days**

Date: 2/11/2009 No. 2009 - 75805 **Opinion**

Complaint Description: 08A Rate Case Items - Opposed

N/A Not Applicable

First: Last:

K.A. Complaint By: Schmidt

K.A. Schmidt

Work: Street:

CBR: Yuma City: ΑZ is: State:

Utility Company. Far West Water & Sewer, Inc.

Water **Division:**

Nature of Complaint:

Received the following e-mailed customer letter:

February 10, 2009

Contact Name:

Account Name:

K A Schmidt Yuma, AZ (

Phone: N/A

Name of Utility: Far West Water & Sewer, Inc.

Sewer Rate Increase

Docket No. WS-03478A-08-0454

During these times of recession it is unbelievable that Far West would propose such a rate increase.

There should be NO bail out at taxpayers expense of such a proposed rate increase.

I Far West cannot operate without such a ridiculous increase, get them out of business and replace them with a more effient company.

This letter conveys a NO vote for the proposed rate increase by Far West Water and Sewer Company. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed. *End of Comments*

Date Completed: 2/11/2009

Opinion No. 2009 - 75805

<u>Investigator:</u> Reg Lopez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion

No. 2009

- 75729

Date: 2/10/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Don & Charlene

Manney

Account Name:

Don & Charlene Manney

Home: (000) 000-0000

Street:

City:

Yuma

Work:

CBR:

State:

ΑZ

Zip:

is: Home

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone

Nature of Complaint:

Received the following e-mailed customer letter:

February 9, 2009

Don & Charlene Manney

Phone: Email:

Name of Utility: Far West Water & Sewer, Inc.

Sewer Rate Increase

Docket No. WS-03478A-08-0454

A 300% increase in charges is out of line given the current economy. An increase from \$21.75 to \$74.32 over the next 3 years will most likely cause senior winter visitors to stay at home. Most are on fixed incomes and simply cannot afford the proposed charges.

At this point, we use the sewer facilities for 6 months of the year, yet are charged for the full 12 months with no water going down the drain.

Developers continue to develop land, eager for the monies they will rake in when the lots are sold. Why not charge impact fees on the new lots and home sites they continue to develop? Also, the developers could charge more for the lots to cover the additional sewer services.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed. *End of Comments*

Date Completed: 2/10/2009

Opinion No. 2009 - 75729

Investigator: Reg Lop	ez <u>Phone:</u> I Within Five Days	Fax:
Opinion No. 2009 Complaint Description:	- 75662 08A Rate Case Items - Opposed N/A Not Applicable	Date: 2/10/2009
<u>First</u>	<u>Last:</u>	
Complaint By: Hari	ry & Constance McKemy	,
Account Name: Harry	& Constance McKemy	Home:
Street:		Work:
City: Yuma		CBR:
State: AZ	Zip:	is: Home
Utility Company. Far	West Water & Sewer, Inc.	
Division: Water	•	
Contact Name:		Contact Phone:

Nature of Complaint:

Received the following e-mailed customer letter:

February 9, 2009

Yuma, AZ 8
Phone:

Name of Utility: Far West Water & Sewer, Inc.

Sewer Rate Increase

Email:

Docket No. WS-03478A-08-0454

Dear Sir or Madam:

I am not very happy regarding the intended sewer rate increase for the Foothills in Yuma, AZ. I am down here about 6 months per year, I just turned on the service on our second lot and was charged \$242.79 (establishment/reconnect is \$174.00 and other services is \$25.00 together was is \$199.00) the rest of the bill was \$41.79 which I don't have a problem with nor the \$25.00 reconnect fee. I do have a problem with the \$174.00 cost for the 7 months the water/sewer was turned off and was charged for it, I would constitute this as extortion. I call City of Yuma, AZ Water and Sewer and the cost is \$106.00 basic rate for 2 months, broke down per month is \$18.00 for water and \$29.00 for sewer. A \$20.00 dollar reconnect fee for winter visitors and no charge for water/sewer upon returning to AZ. If I owed this money why was I not informed or received a monthly bill. I was shocked. I do not have a problem with a increase but not to 200/300 percent over 3 years. Please support our community regarding this issue.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

If the water and sewer plans are not adequate why wee the developers allowed to but in 291 more lot with sewer hookups and expect the current community to fund the new development why wasn't that passed on to the developer as we know it was the Schechert family who owns Far West Water/Sewer and the new development. Right now the United States is in a great economic downturn and a lot of us do not have the funds to offset this, they just built a new treatment facility in the Foothills, and I'm hearing the state made them meet higher standards, was there not a inspector over seeing this job, right now when they pump the sewer tank about ½ mile from our home you can't stand the smell. Make the developer, new businesses or new homeowner take responsibilities for these upgrades.

Look forward to seeing you all at the hearing, hopefully there will be enough room.

Sincerely,

Connie McKemy

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed. *End of Comments*

Date Completed: 2/10/2009

Opinion No. 2009 - 75662

Jeb 12 2009

Arizona Corporation Commission

Re: Docket #WS-03478A-08-0454 Far West Water & Sewer Co. Yuma Az.

In protest for the residents of the foothield in Chema, living on a limited income, the rate increase asked for will really be a budget hardship.

Perdially Verlin & Broich Layrex & Doich 13813 E 53es Dr Yama Az 85367

Mr. Verlin L. Broich 13813 E 53rd Dr Yuma, AZ 85367

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Sen). Se Hate 12519 S. Driftwood Dr. . Hema, az. 85367 complaints, inquiries or general inquiries.

Step 2

	- ·
William R. De Hate	2-11-09
ADDRESS, CITY, STATE AND ZIP 12519 5. Driftwood Drive	989-600 - 694/
DOCKET YOU WISH TO COMMENT ON: W5-03478A -08-0454	DOCKET NUMBER
CASE OR UTILITY NAME FAR WEST SEWER	PRO CON OTHER
bbbd@ejourney.com	

Step 3

at a 200% increase in sever rates. an increase would be understood by today's conditions, but under 25% would fit in with the rest of the increases we've had to accept in our daily lives. Remember

how many retired citizens that Juna has !!!

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007; or

You may e-mail it as an attachment to: mailmaster@azcc.gov

ENTER YOUR COMMENTS HERE:

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

Yuma, AZ 85367	
Monald New Rust	2-12-09
ADDRESS, CITY, STATE AND ZIP	OUR PHONE NUMBER
11653 DorThy Dr. 9	128-342-2337
DOCKET YOU WISH TO COMMENT ON:	OCKET NUMBER
Proposed Rate increase for Far West Water & Sewer V	NS-03478A-08-0454
CASE OR UTILITY NAME YO	OUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	RO CON OTHER
OUR E-MAIL ADDRESS	. –

Step 3

ENTER YOUR COMMENTS HERE:

Mr. Donald Newquist 11653 S Dorothy Dr

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

or

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME	DATE	
DEBORAH BUTLER	2-9-09	
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER	
	928-345-0106	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER	
	US-03478 A-08-045	4
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET	′
FAR WEST WATER AND SEWER	PRO CON OTHER	
YOUR E-MAIL ADDRESS		

Step 3

ENTER YOUR COMMENTS HERE:

FRED THE RATE INCREASE IS EXCESSIVE

AND UNJUST I AM MORE THAN HAPPY TO PAY AN

HICREAGE INCREASE IN OUR RATE IN WE ARE

BELOW WHAT OTHER COUNTIES PAY THAT ARE OUR

SIZE, HOWEVER I FEEL AN HICREASE

OF THIS PROPORTION IS MORE THAN A FAIR

SHARE.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

DATE

1115-13478A-08-0454		
<u>US-03478A-08-0454</u> CASE OR UTILITY NAME	YOUR POSITION	ON THE DOCKET
FAR WEST WATER AND SEWER	PRO CON	Øother €
YOUR E-MAIL ADDRESS		
	<u> </u>	
Step 3		
ENTER YOUR COMMENTS HERE:		
BATT WORKER IN		
THE THE CREASE IS TOO HIGH	AND	
RATE INCREASE IS TOO HIGH.		
	·	
If you need additional space for your comments, please	use the continua	tion page below.

This form may be completed electronically, printed and mailed to:

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Step 4

or

YOUR NAME

DOCKET YOU WISH TO COMMENT ON:

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME	DATE
LORRAINE Edwards	3-11-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER COLL#
ADDRESS, CITY, STATE AND ZIP YUMA 12646 E 45 TH ST. 85367	(253)381-3258
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
FARWEST WATER & SEWER RATE INCREASE	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FARWEST WATER & SEWER	PRO CON OTHER
YOUR E-MAIL ADDRESS	
MONE	

Step 3

ENTER YOUR COMMENTS HERE:
THERE SHOULD BE ATIME LIMIT ON THIS EXCESSIVE INCREASE.
TE THIS PET, TEEN PASSES WILL CAUSE DRAGTIC PROBLEMS FOR Momeowners on himited incomes

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

Step 1

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Step 2

YOUR NAME	DATE
Verna S. Berghoff	2/10/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
14150 E 49th Ln	(928) 342-2945
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-08-0454	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON CON OTHER
YOUR E-MAIL ADDRESS	
Berghoff6@localnet.com	

Step 3

ENTER YOUR COMMENTS HERE:
The rate increase proposed by Far West Water and Sewer Company is excessive and far higher then I can afford. I am only using the sewer for 5 or 6 months per year but I am billed monthly for the full year.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to: mailmaster@azcc.gov

Verna S. Gerghoff 14150 E. 49th Ln. Yuma, AZ 85367

Step 1

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Step 2

YOUR NAME	DATE
Ray and Phyllis Beazizo	2/9/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
10209 S Spring Ave Yuma AZ 85365	(928) 345-3693
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Rate Application	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
raynphyllis@netscape.com	

Step 3

ENTER YOUR COMMENTS HERE:

Please DO NOT approve any increase of our sewer rates, to the Far West Water & Sewer Company. With our spiraling down hill economy this rate increase they are asking for is absurd and should be denied.

We weren't even notified about the last increase they imposed. In the spring when we were leaving Yuma we had our power and water turned off on our property. When we returned in the Fall, we had our water turned on, and at that time Far West presented us with a bill for \$120 for the 6 months of sewer charges when we weren't even on the property. The next Fall when we returned they had upped the sewer rate to \$21.75 during the summer. All of these rate changes took place without us receiving prior notice.

We feel that any rate hike is very unfair especially when they want to collect it even though no one is occupying our property and the power and water are both shut off!!!!

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

We live on a fixed income like many of the winter residents and our income is stretched to the max.

If it is the desire of Far West to have all winter visitors and winter residents to stop coming to Yuma and those who own property to sell and leave these new rate increases may accomplish that for them.

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME	DATE
Alice J Lake	2/10/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
9713 E 33rd Street Yuma, Az 85365	(928) 305-5104
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-08-0454	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
alicelake@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

This is the most unreasonable and unrealistic rate increase ever heard of. But it stands to reason that the development group owning Far West Water and Sewer would want the property owners(their clients) to pay for their over expansion in Yuma County. We were not even given a choice of who would provide sewer service to the sub-division I am a property owner in. The developers have know for many years that their sewer and ponds were not meeting standards, but they went right on building more and more houses and opening up more lots to sell. I don't intend to pay for their greed. We as property owners will be looking at not even being able to sell our property at a future date with an increase like that hanging over us. Thanks for the opportunity to speak my mind.

Alice J Lake

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 1

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Step 2

YOUR NAME	DATE
Dennis and Diane Taylor	2/10/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
10236 S. Spring Ave Yuma AZ 85365	(928) 342-3011
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-0454	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
gr8fuldiane@wmconnect.com	

Step 3

ENTER YOUR COMMENTS HE	>⊏.

Please do not approve or even consider this increase request to Far West Water Company (aka Schechert Sisters).

The residents here in the Foothills area are mostly retired people on limited or fixed incomes, and families many of whom have recently lost their jobs due to the downward spiraling economy. There is no way any of us could pay these exorbitant rates and still be able to put food on our tables, much less pay our taxes every year.

We will be attending the meeting in March.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

Step 1

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Step 2

YOUR NAME	DATE
John Emerson	2/11/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13165 East 46th Street Yuma, AZ 85367	(928) 342-0787
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
WS-03478A-08-0454	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
ruthiesjohn@msn.com	

Step 3

ENTER YOUR COMMENTS HERE:

Dear Sir or Madam:

Would like to go on record that the increase in sewer rates by Far West Water and Sewer is in my mind totally out of line. As a winter visitor we have had a lot in the foothills for 20 years and had water and sewer hooked up for most of that time. When this service started it cost twenty dollars a month and we could turn it off when we were not here and turn it back on when we returned. Then Far West stopped this service and went to charging year round for service for sewer we were not using. This was in my mind a 100% increase. Now with the increase they are asking for of a 200% this makes a 300% increase for service that for me has not changed. I see no new treatment plants, no upgrades in service, nothing but new homes that will need sewer service at our

If you need additional space for your comments, please use the continuation page below.

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or

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

expense. I trust you will take this and many other comment under consideration when making your decision.

Sincerely,

John Emerson

Step 1

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Step 2

YOUR NAME	DATE
Robert & JOANN SHUMATE	2-12-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12711 E. 45" St. Vienna, AZ 85367	253-219-1190
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Sewer Increase	#WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FARWEST WATER	PRO CON OTHER
YOUR E-MAIL ADDRESS	_
NA	

Step 3

ENTER YOUR COMMENTS HERE:

WE ARE WHAT YOU CALL SNOW BIRDS. WE HAVE BEEN COMEING

TO YOUMA FOR ELEVEN YEARS. WE put IN A WATCHING SYSTEM

FOR OUR PLANTS, when we Left Tox GORT MONTHES WE COULD

Shut of OUR Sever TILL WE CAME BACK. They stoped US

FROM doing That, when we came Back we HAD TO PAY

Sewer ALL The way BACK TO whom we shut it off, they

HAD SOME KIND OF LAW Suit They Lost, When They stoped US

FROM Stoping Sewer They ALSO RASED Sewer Fee's, I don't

Think we should HAVE TO PAY FOR SOMETHING WE ARE NOT

USEING. WE ARE AGAINST ANY SEWER INCREASE, WE ARE RETIRED

If you need additional space for your comments, please use the continuation page below.

AND LIVE ON A FIXED I WEOME THANKYOU

Step 4

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or

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

YOUR NAME	DATE /
LOIS ARLINE PERKINS	02/01/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
1/323 5. AVE. 13E. # 196 85367 DOCKET YOU WISH TO COMMENT ON:	928-342-9216
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
sewer rate increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water + Sewer, Inc.	PRO CON' OTHER
YOUR E-MAIL ADDRESS	A Constitution of the Cons
Step 3 ENTER YOUR COMMENTS HERE:	
Please see back side of	this form!
:	
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	1 .
	

Step 4

This form may be completed electronically, printed and mailed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

Steve Royce @ 13368 E. 55 Th DRIVE, YUMA, AZ. 85367

From:

<RESEGERMAN@aol.com>

To:

<DMBELL2007@yahoo.com>; <BergHH@Netzero.com>; <Billr34@gmail.com>;
<slw41ster@gmail.com>; <Garyjoann2@msn.com>; <cloharra@msn.com>;

<j_r_cda@yahoo.com>; <RETLJ02@msn.com>; <jackandzel@yahoo.com>;
<annejacobson@donobi.net>; <bri>donjo41@msn.com>; <vickimatthews@msn.com>;

<annejacopson@donobi.net>,
place in the content of the c

<Royce@donobi.net>; <t_jskid@yahoo.com>; <rgeorgetaylor@msn.com>; <telford_j@msn.com>;

<telford_t@msn.com>; <PatbonnieT@msn.com>; <jack.dianne@hotmail.com>;

<Capthook052@hotmail.com>

Sent:

Sunday, February 08, 2009 10:46 AM

Subject:

FYI...Rate Increase proposed by Far West Water & Sewer Company

This letter is one that I intend to mail to the ACC in reference to Far West's requested rate increase. You may use it as is, or in part, anyway you wish. I just hope that everyone does something and makes their thoughts known. Please substitute your name and address

instead of using mine... LOL... Please let others,not on my list, know that they may do as they wish.

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

Ref: Rate Application of Far West Water & Sewer Company 13157 E. 44th Street Yuma, AZ 85367 Docket No. WS-03478A-08=0454

Background:

The Schechert family (owners of Far West Water and Sewer) are also the owners of H & S Development, several golf courses, and the owners of a major portion of the undeveloped land located within the service area of the Far West Water & Sewer.

The H & S Development Company is and has been developing more land that will require the services of Far West Water & Sewer. This land development is ongoing and therefore compounding the problem of the capacity of the present facilities.

Approximately 3 years ago, without any advance notice, Far West Water & Sewer required that all land owners using their services be required to pay a minimum monthly fee equal to the standard monthly usage fee.

This payment for non-usage doubled the yearly cost for those that spend less than 12 months a year in the Yuma area. These "Snowbirds " are not given the opportunity of having their Far West services discontinued with no monthly charges for the length of time that

those services are not needed.

Notes that I think should be addressed prior to any increases:

- 1. Is it standard practice for home owners within a service area to be required to supplement the building of additional facilities for the use of new developments or are these new developments required to pay their own way through increased costs of land or impact fees imposed at the time of building?
- 2. Have moratoriums been placed and/or rescinded without proper allowance for the increased costs needed to upgrade the water and sewer systems?
- 3. Has Far West Water & Sewer been required to meet the latest existing standards for water and sewer output prior to approving new developments or other projects in their service area?
- 4. If a rate increase is approved will the homeowners be required to pay the rate fee increase for each of the 12 months of the year, even though they are not using these services all the time or will they be able to have their water and sewer shut off and turned back on with a minimum established fee?

Comments:

- 1. The company, Far West Water & Sewer, states in part "That the requested increase is do to improvements ordered by the Arizona Department of Environmental Quality." Did the company knowingly exceed the capacity of the old system. if so who's fault is it that the system is failing (the company's or the homeowner's) and who should pay for any needed improvements?
- 2. When are we going to draw the line in the sand for those company's (I.E. Citibank, AIG, Far West Water & Sewer, etc) that through their mismanagement, oversight or greed want existing taxpayer's/homeowner's to pay for their company's errors.
- 3. A modest, not an excessive rate increase may be required, but not one that exceeds the cost of living index for the Yuma region. Far West Water & Sewer is requesting a 218% increase over 3 years without a time limit for when their wish list will expire. Will this be an increase that will never be removed?

STEPHEN ROYCE

Best Wishes,

LETTERS TO THE LDITOR

Sewer bke outrageous

I am more than a little concerned about the proposed Foothills sewer rate increase by Far West. Not only will it affect the winter visitors, but the families who live here yearround, many on a much more limited budget than the winter visitors

Granted, the winter visitors are here only a few 🔄 months yet pay the same amount of sewer fees as a full-time resident: The point is the proposed : 🤲 increase is outrageous no matter who is footing the

bill.

We are writing letters and driging all of our friends and neighbors to do so as well. We plan to attend the public hearing (which is beginning to sound môre like an approvál stamp than an actual "hearing") March 5 at the Sunrise Elementary School.

But we are also wondering if there is an organized group out there utilizing professional services which we can join and supoort. We want to go to the nearing armed with facts, not random rants, and get this unreasonable requestfor an increase squashed. ..

BARBARA GILKEY Yuma

YOUR VIEW

Our readers are encouraged to voice their opinions on this page, Send them to:
Letters to the Editor, The Sun, P.O. Box 271, Yuma, AZ-85366

or e-mail them to letters@yumasun.com

All submissions to The Sun should be accompanied by the author's first and last name, address and daytime phone number. Priority will be given to letters of 350 words or less, with longer ones subject to editing for length, Letters to the editor should discuss community issues and abould not involve consumer disputes or personal attacks on individuals. The Sun reserves the right to reject or add any submissions, cedits or bylines may or may not accompany published submissions. By sibmitting a letter or column, the author assigns to us all rights, title and interest in the submissions, including all copyrights and related moral rights.

Unsigned editorials represent the viewpoint of this newspaper rather than an individual. Columns and letters to the editor represent the reewpoints of the persons writing them and do not necessarily represent the views of The Sun.

Step 1

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Step 2

YOUR NAME	DATE
JAMES MATHIESEN	2-7-09
ADDDESS SITY STATE AND ZID	YOUR PHONE NUMBER
13530 E 49 JLLN, YUMA, AZ 85367	928-345-1195
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Sewer Rate Increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer, Inc.	PRO CON OTHER
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:
We are seniors on a fixed income & are
hear about 1/2 year. We already pay
The seiver fee year-round. Rossing the
We are seniors on a fixed encome & are hear about 1/2 year. We already pay the server fee year-round. Raising the fee 300% over a 3 year period is preposterous.
James Joy Mathersen
If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

YOUR NAME	DATE
Raymond & Marilyn Accola	2-12-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13820 E515+St Yuma, AZ 85367	928-345-0480
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
FAR West Water Sewer Increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
	PRO CON OTHER
YOUR E-MAIL ADDRESS	
raccola Quahoo, com	

Step 3

my wife and are property owners in the footbells. We abject to the 214.8% sower increase especially in these poor economic times. This type of increase will be difficult to pay; as it is me pay for the yor 8 months we do not use the sewer anyway. This will be a poor decision and increase the montary burden on all residents.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;

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Step 2

YOUR NAME	DATE
Carol A. Sahlstrom	01/30/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13539 S,. Ave. 14E, Yuma, Az. 85367	928 345-0986
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Sewer Rate Increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water & Sewer , Inc.	PRO CON OTHER
YOUR E-MAIL ADDRESS	
aculler@aol.com	

Step 3

ENTER YOUR COMMENTS HERE:

It is my feeling that our rates as of know are fair and represent a good return of money for Far West. To increase our rates by 200 + would be a gross misrepresentation of their needs. Perhaps they need to curtail their rapid expansion until they can afford it, the way the rest of the population does. We are, afterall, a senior community on fixed income. Thank you for taking the time to consider our wishes.

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Step 2

DATE
2-10-09
YOUR PHONE NUMBER
707-490-8115
DOCKET NUMBER
US-03478A-08-0454
YOUR POSITION ON THE DOCKET
PRO CON OTHER
- X

Step 3

Ludionust : 200% THE owners of farwest want the Residents/austomers to pay for their own investments in building new developments.

We don't mind a fair increase but don't expect us to line their pockets. I Since we our position on this is NO, NO, NO Since we are only here 6 mos/yr that would be unfair to those of us who Enjoy Yuma to be any only in the those of us who Enjoy Yuma to be oring alst deriving the Summer months if you need additional space for your comments, please use the continuation page below.

Step 4

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Step 1

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Step 2

YOUR NAME	DATE
EDWIN THIESS	2-10-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13595 E.S3RDDr. YUMA, AZ 85367	928-342-7777
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
sewer rate increase	14/S-03478A-08-0457
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water + Sewer, Inc.	PRO (CON) (OTHER)
YOUR E-MAIL ADDRESS	
Edpentees & Peoplepe.com	

Step 3

Reference: Proposed increase in sever rotes by For work water & Sewer ao.

This ex an phroleute & intolerable unacciplable encrease in fees. Even at the current rotes, we find it to be the highest we have seen any where, most of us are retired ton a find, encome & piene trying to cope with our current financial cruin along with the raise in all goods & permen prices.

This workers would probably come in to seel our property & your to a different area. I think we will be read by thousands of our neighbors.

Step 4

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or

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Step 2

Garth Elmore - Susan Belknap	DATE
ADDRESS, CITY, STATE AND ZIP 11322 SAVE 12 E#61, Yurna, Az. 85367	YOUR PHONE NUMBER 928. 342.6792
Sewer rate increase	DOCKET NUMBER WS-03478A-08-0454
Far West Water + Sewer, Inc.	PRO CON OTHER
TOUR E-MAIL ADDRESS	

IN A DEEP RECESSION, A ZOO% INCREASE IN THE SEWER CHARGE, WHICH FOR MOSTAFALLS ON THOSE ELDERLY LIVING ON REDUCED INCOME; IS IN MY OPINION ACCESSIVE & UNACCEPTABLE!

GARTH ILMORE

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Stop 4

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You may e-mail it as an attachment to: mailmaster@azcc.gov

: ;; ·

Arizona Corporation Commission Public Comment Form Continuation Page

FAR WEST RATE INCLEASE CONTINUE YOUR COMMENTS HERE: NUMBER 2/11/2009 # WS-03478A-08-0454 my name is Vernow Albro and this is Concurring a lot lown at 10257 Avenida Compadre, Juma AZ. 85365 I am really up set about the rate increase asked by FARWEST WATER 000 I would be paying more for sewer service than I pay in property taxes - Does That sound reasonable to you?? I don't Think so- Let For West handle Their law suits etc. on their own and not on the bocks of their contomers lam irate and so are others. VERNON ALBRO
12470 E 40 th ST. Yuma Az 85367 PHONE 928 342-9142

Step 1

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Step 2

YOUR NAME	DATE
Dorothy A. Walker	2/11/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
14127 E. 52nd St.	(928) 305-1350
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Far West Sewer increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Sewer	PRO CON OTHER
YOUR E-MAIL ADDRESS	
craftylady4u@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

I a retiree and winter visitor who lives in the Foothills in Yuma, AZ during the winter months. Provider for my sewer and water is Far West. I am writing to object to the 200% increase in sewer rates that Far West is proposing. When I became a customer of Far West, by building a home in their service area, I was not told that my sewer rates would go up each time they opened a new area for new homes. Granted I am only here a few months out of the year, but I pay the same amount of sewer fees as a resident who lives here year round. The proposed rate hike is outrageous for a winter visitor or a full time resident who live on limited budgets.

If you need additional space for your comments, please use the continuation page below.

Dorothy a. Walker

Step 4

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or

You may e-mail it as an attachment to: mailmaster@azcc.gov

Ms. Dorothy A. Walker 14127 E. 52nd St. Yuma, AZ 85367

Step 1

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Step 2

YOUR NAME	DATE
Richard L Jack	2-11-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13819 E 5185 ST	928-342-1426
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
SEWER HIK	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FAR WEST	PRO CON OTHER
YOUR E-MAIL ADDRESS	
	1

Step 3

C14 1	E17	I OUN	CON	MIMICIA	101	IERE.
		2				

would homeone clarify what the outrageous proposed to crease in secure toxa (feer) is about who makes the decision, what will the money he used for. I am a writer visitor and spend less than sex months here-that makes the increase double for me.

We have no voice in local policies here, but must accept what ever whomever decides to do. It stinks!

If you need additional space for your comments, please use the continuation page below.

Step 4

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or

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Richard L Jack 13819 E 51st St Yuma AZ 85367-8526

Step 1

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Step 2

YOUR NAME Thomas & Todd	DATE 2/10/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11322 So Ave 128 - Space # 185, Yuma, Az	928 342-3405
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Excessive rate increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer Company	PRO CON OTHER
YOUR E-MAIL ADDRESS	
	4.

Step 3

ENTER YOUR COMMENTS HERE:
We think this increase is out of reason. If
the Company is so should get Woney, they should get
The Company is so should 9 Money, they should get out 9 the bewer business.
We comot à ford this increase. We lost
cell our retiement in the stock Market & like

If you need additional space for your comments, please use the continuation page below.

Step 4

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or

WS-03478A-08-0454 Page 2

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

even American-Limes are hand! We are only two people & follow levy little water & Certainly do not see a need for such an increase. we are here 5 monty only we ask that you Not allow this increase so the current rate is for above the Novm

Heart you

Thomas + Marjorie ledd

Stab 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the second Services Assistance Form for complaints, inquiries or general inquiries.

YOUR NAME	DATE
Lloyd D. Tobiassen	2-12-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13155 E. 52 Dr. Yuma AZ 85367	
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
FARWEST WATER & SEWER RATE INCREASE	US-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
FARWEST WATER & SEWER	PRO CON OTHER
YOUR E-MAIL ADDRESS	
Slotzen @ Yahoo.com	

Step 3

We strongly oppose the request for a 200 persent sewer rate increase over the next 3 years. If this rate increase is approved, it will force many property owners to sell their properties. Perhaps that is the reason for you asking for that ridicalous 200 percent increase

If you need additional space for your comments, please use the continuation page below.

3180 4

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Meo i

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Stap 2

YOUR NAME	
	DATE
ADDRESS, CITY, STATE AND ZIP MENG AZ	2-11-09
	YOUR PHONE NUMBER
13/30 S. ONAMMI ADE 85367	928-305-0152
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
sewer rate increase	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water + Sewer, Inc.	PRO CON OTHER
YOUR E-MAIL ADDRESS	
MUDPUTTLE & AOI, com	
•	·

Siep 3

We are Retired, ona Fixed income. We live here only 6 months a year. We can't afford the increase you are Trying To get. We've been facing for Sewer For Syears, Let The New Construction, pay for any Thing New & additional.

If you need additional space for your comments, please use the continuation page below.

Siso 4

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You may e-mail it as an attachment to: mailmaster@azcc.gov

Mr. Irwin O. Kennedy 13730 S. Onammi Ave. Yuma, AZ 85367

Step 1

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Step 2

YOUR NAME	DATE
Lowell B. Govtremont JE	12 Feb 2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11626 5. Dorothy Dr. Juma, AZ 85367	928-305-0528
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
16 goutremout Daol. com	

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

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or

CONTINUE YOUR COMMENTS HERE:

- B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company. C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.
- D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?
- E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.
- F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Step 1

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Step 2

YOUR NAME 1	DATE
RON DANNISH / DEB CASELEY	FEB 12/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12736 E 47 d DR.	928-345-0098
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
rdranch @telusplanet. net	

Step 3

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Step 2

YOUR NAME	DATE
DUKE J. DAVIS	2/13/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11510 5, Dawn & Yuma Az	4019570185
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON ONTHER
YOUR E-MAIL ADDRESS	, Doube
gramaruno acl com	(

Step 3

ENTER YOUR COMMENTS HERE:

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Please see the Next 2 Pages

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Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007;
or

CONTINUE YOUR COMMENTS HERE:

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Step 2

YOUR NAME	DATE
Lorrame Davi3	2-13-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
115105. Dawn Juma Az 85367	9014510185 CEL
DOCKET YOU WISH TO COMMENT ON	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	9
gramazain o ad. com	Lovume Durs

Step 3

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Step 2

YOUR NAME	DATE	اد ماری
Richard Lee a Charlotte Rockhill ADDRESS, CITY, STATE AND ZIP	2-12-09	
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER	
ADDRESS, CITY, STATE AND ZIP 11578 S. 6/enwood Av. Yuna AZ 85367 DOCKET YOU WISH TO COMMENT ON:	928-305-1227	A CONTRACTOR
DOCKET TOO WISH TO COMMENT ON.		
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454	
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET	
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER	
YOUR E-MAIL ADDRESS		
0-		
This is our home + we are on fixed in	come - Please do	r't
This is our home of we are on fifed income - Please don't raise our Cost by the stopps - A small inchese would be ENTER YOUR COMMENTS HERE: OK We understand that but not by the		
ENTER YOUR COMMENTS HERE: () Kill Hadring The that hat by the		
BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Inches		
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Step 2

YOUR NAME	DATE
Donna M Brown	02/12/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11534 S. Dawn Dr.	(928) 305-6601
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
chadona7 (a) ms N. com	

Step 3

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You may e-mail it as an attachment to: mailmaster@azcc.gov

Donna M. Brown 11534 S. Dawn Dr. Yuma, AZ 85367

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YOUR NAME	DATE
RAY + JOAN SUEHRING	2-12-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11642 S, DAWN DR, YUMA HZ	928 3425763
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yur ^	PRO CON OTHER
YOUR E-MAIL ADDRESS Mr. Raymond W. Suehring	
Ray Suchung 11642 S Dawn Dr	
Yuma, AZ 85367	

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YOUR/NAME	DATE
Charles & DONNA FORTUNE	712/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
12737 E 47th DR	928-345-3085
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
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Step 2

YOUR NAME	DATE
JAMES J BROGH	2-12-2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
115465-DAWY DR YUMA, AZ 85367	619-203-8813
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
BRHHERE @MSH. COM	

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I sure wish my fixed income would go up by 200 over the next 3 years.

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YOUR NAME KEN HODGE	DATE FEB 12/09
051/7	YOUR PHONE NUMBER
ADDRESS, CITY, STATE AND ZIP 12726 - E 47 th DRIVE, YUMA AZ DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET PRO CON OTHER
Far West Water and Sewer, Yuma Arizona YOUR E-MAIL ADDRESS	PRO CON (•)OTHER()

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YOUR NAME	DATE
NEWTON & MARGARET HOUSTON	FEB. 12/09.
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13228 F 36 PLACE YUMA AZ 85367	928-305-2931
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
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Ken. Barklow	DATE	
YOURNAME THENE BARKLOW	2-12-09	
ADDRESS CITY STATE AND 7IP	YOUR PHONE NUMBER	
116745. Glenwood ave	928 580 3032	
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Mr. Kenneth Barklow 11674 S. Glenwood Ave. Yuma, AZ 85367-6817

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	1 1
YOUR NAME RRY BOAG	DATE 2/12/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
1/677 5. GRENWOOD XV	(928)342.5056
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
BOAGYMAN (2) &. COM	

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YOUR NAME	DATE
Bonnie R. Piper	Jan 10/2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13268 - E. 36 th Place - Yuma AZ-85367	305-6508
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
PIPERYUMA QAOL. COM	

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YOUR NAME	DATE
BARRY & VIrginia Morrison	2/12/09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11535 S Glenwood Ave. Yuma, OZ P5367	928-503-3288
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
BATGIN 1943 @ AOL. COM	

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YOUR NAME	DATE
Monroe Tacobs	Feb 12-2009
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
13252 E36"pl.	1-928 3425934
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Proposed Rate increase for Far West Water & Sewer	WS-03478A-08-0454
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Far West Water and Sewer, Yuma Arizona	PRO CON OTHER
YOUR E-MAIL ADDRESS	
jakeone-5@ MSR, com	

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MONROE JACOBS 13252 E. 36TH. PL. YUMA,AZ. 85367

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YOUR NAME	DATE
BOB + BONNIE Smalling ADDRESS, CITY, STATE AND ZIP	12-12-09
ADDRESS, CITY, STATE AND ZIP	YOUR PHONE NUMBER
11617 S. Glenwood Ave, Guma Az 85367	928-305-1671
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
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Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

Ref: Rate Application of Far West Water & Sewer Company 13157 E. 44th Street Yuma, AZ 85367
Docket No. WS-03478A-08=0454

Background:

The Schechert family (owners of Far West Water and Sewer) are also the owners of H & S Development, several golf courses, and the owners of a major portion of the undeveloped land located within the service area of the Far West Water & Sewer. The H & S Development Company is and has been developing more land that will require the services of Far West Water & Sewer. This land development is ongoing and therefore compounding the problem of the capacity of the present facilities. Approximately 3 years ago, without any advance notice, Far West Water & Sewer required that all land owners using their services be required to pay a minimum monthly fee equal to the standard monthly usage fee.

This payment for non-usage doubled the yearly cost for those that spend less than 12 months a year in the Yuma area. These "Snowbirds" are not given the opportunity of having their Far West services discontinued with no monthly charges for the length of time that those services are not needed.

Notes that I think should be addressed prior to any increases:

- 1. Is it standard practice for home owners within a service area to be required to supplement the building of additional facilities for the use of new developments or are these new developments required to pay their own way through increased costs of land or impact fees imposed at the time of building?
- 2. Have moratoriums been placed and/or rescinded without proper allowance for the increased costs needed to upgrade the water and sewer systems?
- 3. Has Far West Water & Sewer been required to meet the latest existing standards for water and sewer output prior to approving new developments or other projects in their service area?
- 4. If a rate increase is approved will the homeowners be required to pay the rate fee increase for each of the 12 months of the year, even though they are not using these services all the time or will they be able to have their water and sewer shut off and turned back on with a minimum established fee?

Comments:

- 1. The company, Far West Water & Sewer, states in part " That the requested increase is do to improvements ordered by the Arizona Department of Environmental Quality." Did the company knowingly exceed the capacity of the old system. if so who's fault is it that the system is failing (the company's or the homeowner's) and who should pay for any needed improvements?
- 2. When are we going to draw the line in the sand for those company's (I.E. Citibank, AIG.

Far West Water & Sewer, etc) that through their mismanagement, oversight or greed want existing taxpayer's/homeowner's to pay for their company's errors.

3. A modest, not an excessive rate increase may be required, but not one that exceeds the cost of living index for the Yuma region. Far West Water & Sewer is requesting a 218% increase over 3 years without a time limit for when their wish list will expire. Will this be an increase that will never be removed?

Best Wishes, 2/9/2009

> Mr. John Ross 13349 E. 55th Dr. Yuma, AZ 85367

Joseph Colom Koss 13349 E 55th Dr Juma, A3 85367

Feb12 2009

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007 Daniel I Friesen 13380 E 55th Ln Yuma AZ 85367-8490

Ref: Rate Application of Far West Water & Sewer Company 13157 E. 44th Street Yuma, AZ 85367
Docket No. WS-03478A-08=0454

Background:

The Schechert family (owners of Far West Water and Sewer) are also the owners of H & S Development, several golf courses, and the owners of a major portion of the undeveloped land located within the service area of the Far West Water & Sewer. The H & S Development Company is and has been developing more land that will require the services of Far West Water & Sewer. This land development is ongoing and therefore compounding the problem of the capacity of the present facilities.

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Best Wishes, 2/9/2009

Danield Friesen Francis L. Friesen 13380 E 55th LW - Foothills YUMA

Warren Frutiger Uzella Harrison 14343 E 49th Street Yuma, AZ. 85367

February 11, 2009

Arizona Corporation Commission Consumer Service Section 1200 West Washington, Phoenix, AZ. 85007

Docket: #WS-03478A-08-0454

To Whom It May Concern:

We live at 14343 E 49th Street, Yuma, AZ. 85367 - Phone number 928-342-5619 residence or 707-478-5739 Cell. We are very concerned about the proposed Docket #WS-03478A-08-0454 with proposed Sewer Rate of 150 percent increase, we are now paying \$21.75 a month and this would increase to \$74.32. We live in the Foothill, in Yuma, AZ and are snow birds and are only here about five months a year. We are retired and on a fixed income, this is true of most of the residence in the Foothill. We feel this is a extreme amount of increase for the amount of usage.

Thank you for your consideration,

Warren Frutiger

Haella Harrison

Arizona Corporation Commission Consumer Services Section 1200 West Washington Phoenix, AZ 85007

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Docket No. WS-03478A-08=0454

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Poblant & Campbell Patricia Campbell